



# It is hereby understood and agreed that wherever 'policy' appears this shall read 'certificate'.

Attaching to and forming part of Master Policy No.: 4-446-1-0000

#### **AGREEMENT**

We provide the insurance described in this policy in return for payment of the premium and subject to the terms and conditions set out. All amounts of insurance, premiums and other amounts expressed in this policy are in Canadian currency.

The Coverage Summary page summarizes the coverages and amounts of insurance we have agreed to provide and the period for which they are provided.

Only the person(s) named on the Coverage Summary page may take legal action against us.

#### **SECTION I - PROPERTY COVERAGES**

## **DEFINITIONS**

**Amount of Insurance** means the maximum amount we will pay for any one occurrence or incident no matter how many people covered by this policy are involved. Different amounts apply to different coverages and these amounts are shown on the Coverage Summary page.

**Business** means any continuous or regular pursuit undertaken for financial gain including a trade, profession, occupation or agricultural operations.

**Business Premises** means premises on which a business is conducted, premises rented in whole or in part to others, or held for rental.

Business Property means property pertaining to a business, trade, profession or occupation.

**Data** means representations of information or concepts in any form.

#### Data Problem means:

- erasure, destruction, corruption, misappropriation, misinterpretation of data;
- error in creating, amending, entering deleting or using data; or
- inability to receive, transmit or use data.

**Domestic water container** means a device or apparatus for personal use on the premises for containing, heating, chilling or dispensing water.

**Dwelling** means the building described on the Coverage Summary page, wholly or partially occupied by you as a private residence.

**Fungi** includes, but is not limited to, any form or type of mould, yeast, mushroom or mildew whether or not allergenic, pathogenic or toxigenic, and any substance, vapour or gas produced by, emitted from or arising out of any Fungi or Spore(s) or resultant mycotoxins, allergens, or pathogens.

**Ground Water** means water in the soil beneath the surface of the ground, including but not limited to water in wells, underground streams and percolating water.

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## Spouse means

- either of a man and a woman who are married to each other or who have together entered into a
- marriage that is voidable or void: or
- either of two persons who are living together in a conjugal relationship outside marriage and have so lived together continuously for a period of 2 years or, if they are the natural or adoptive parents of a child, for a period of 1 year.

**Insured** means the person(s) named as Insured on the Coverage Summary page and, while living in the same household:

- · his or her spouse;
- · the relatives of either; and
- any person under 21 in their care.

**Insured Peril** means a cause of loss or damage insured under the coverage form stated on the Coverage Summary page.

**Occurrence** means a loss to insured property caused by one or more of the insured perils.

**Premises** means the land and building(s) contained within the lot lines on which the dwelling is situated and for which the address is outlined on the Coverage Summary page.

**Residence Employee** means a person employed by you to perform household or domestic services or duties of a similar nature in connection with the maintenance or use of the insured premises but not persons performing duties in connection with any business you conduct.

**Spore(s)** includes, but is not limited to, any reproductive particle or microscopic fragment produced by, emitted from or arising out of any Fungi.

**Surface Waters** means water on the surface of the ground where water does not usually accumulate in ordinary watercourses, lakes or ponds.

Vacant refers to the circumstance where, regardless of the presence of furnishings:

- all occupants have moved out with no intention of returning and no new occupant has taken up residence; or,
- in the case of a newly constructed dwelling, no occupant has yet taken up residence.

**Terrorism** means an ideologically motivated unlawful act or acts, included but not limited to the use of violence or force or threat of violence or force, committed by or on behalf of any group(s), organization(s) or government(s) for the purpose of influencing any government and/or instilling fear in the public or a section of the public.

**Watermain** means a pipe forming a part of a water distribution system, which conveys consumable water but not waste water.

We, us or our means the company providing this insurance.

You or your refers to the Insured.

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## **COVERAGE C - PERSONAL PROPERTY**

## **Personal Property On Your Premises**

We insure the contents of your dwelling and other personal property you own or wear while on your premises and which are usual to the ownership or maintenance of a dwelling.

If you are not the owner of the dwelling, we also insure dwelling improvements and betterments made by you or acquired at your expense but only in the portion you occupy as a private dwelling.

## **Personal Property Temporarily Away From Your Premises**

We also insure your personal property while it is temporarily away from your premises anywhere in the world. If you wish, we will include personal property belonging to others while it is in your possession or belonging to a residence employee travelling for you.

We insure the personal property of any student insured by this policy, who is temporarily living away from home for the purpose of attending a school, college or university.

The student must be dependent on the Named Insured or his or her spouse for support and maintenance and, must intend to return to the principal residence upon completion of the school year in order for this coverage to apply.

Personal property stored in a warehouse is insured, but for 30 days only, if the loss or damage is caused by an Insured peril. Coverage will cease, except for loss by theft or attempted theft for the duration of the policy term, unless we have been notified within the first 30 days and endorse your policy accordingly.

Personal property normally kept at any other location you own is not insured.

## **Moving Your Personal Property To Another Home**

We insure your personal property while in transit to and at another location within Canada which is to be occupied by you as your principal dwelling. Coverage applies for 60 consecutive days commencing on the date personal property is removed from your principal dwelling, but not beyond the date the policy expires or is terminated. This coverage does not increase the amounts of insurance.

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## **Personal Property With Special Limits Of Insurance**

Coverage for the following types of personal property is subject to Special Limits of Insurance, which are shown below. These limits are the most we will pay for insured loss or damage in any one occurrence.

For all insured losses	Limit
Money or cash cards*	\$500
Business property, but only while on your premises	\$5,000

For theft losses (mysterious disappearance losses are not covered)	
Jewellery, watches, gems and furs	\$6,000
Coin or banknote collections	\$500
Stamp collections	\$2,000
Each bicycle, its equipment and accessories	
Collectable cards (such as sports personality cards) and comic books	\$2,000

<sup>\* &</sup>quot;Cash cards" mean cards designed to store a cash value by electronic means for use as a mode of payment, without a personal identification number and without direct access to a bank account or other account.

## **Personal Property Not Insured**

We do not insure:

- data:
- business property, other than as shown under Personal Property with Special Limits of Insurance;
- samples and goods held for sale;
- · evidences of debt or title;
- sporting equipment where the loss or damage is due to its use:
- property in any fairground, exhibition or exposition for the purpose of exhibition or sale;
- any property illegally acquired, kept, stored, or transported, or the proceeds of crime;
- any property lawfully seized or confiscated unless such property is destroyed to prevent the spread of fire;
- animals, birds or fish unless the loss or damage is caused by fire, lightning, explosion, riot, theft or attempted theft, vandalism and malicious acts or collision of an automobile or common carrier in which the animal is being transported;
  - a) motorized vehicles or their equipment (except, for the following items: wheelchairs or scooters having more than two wheels and specifically designed for the carriage of a person who has a physical disability, golf carts, watercraft, lawn mowers, garden tractors including attachments and accessories or snow blowers, other than those used for compensation or hire):
  - b) camper units, truck caps, or their equipment;
  - c) aircraft or their equipment;
  - d) trailers, other than as shown under Personal Property with Special Limits of Insurance.

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"Equipment" includes audio, visual, recording or transmitting equipment powered by the electrical system of a motor vehicle or aircraft.

"Equipment" does not include spare automobile parts.

## **Damage to Dwelling**

You may apply up to \$500 of the amount of insurance on your personal property to pay for damage, not including fire damage:

- to the dwelling directly caused by theft or attempted theft on your premises.;
- to the interior of the dwelling directly caused by vandalism or malicious acts on your premises.;

We also insure loss or damage to the doors and glass that form part of your rental unit, caused by an Insured Peril, if you are responsible under the terms of your leasing agreement.

## **Outdoor Trees, Shrubs, Plants And Lawns**

Up to 5% in all of the amount of insurance on your personal property may be applied to outdoor trees, plants, shrubs and lawns on your premises. We will not pay more than \$250 for any one tree, plant or shrub including debris removal expenses.

We insure these items against loss caused by fire, lightning, theft, explosion, impact by aircraft, spacecraft or land vehicle, riot, vandalism and malicious acts.

We do not insure items grown for commercial purposes.

## **COVERAGE D - LOSS OF USE OF YOUR DWELLING**

The amount of insurance for Coverage D is for \$6,000 for any one or a combination of the following coverages. The periods of time stated below are not limited by the expiration of the policy.

## **Additional Living Expenses**

If, as a result of damage by an Insured Peril, your dwelling is unfit for occupancy or you have to move out while repairs of insured damage are being made, we insure any necessary increase in living expenses up to the insured limit, including moving expenses, incurred by you so that your household can maintain its normal standard of living. Payment shall be for the reasonable time required to repair or rebuild your dwelling or, if you permanently relocate, the reasonable time required for your household to settle elsewhere.

## **Prohibited Access By Civil Authority**

If a civil authority prohibits access to your dwelling as a direct result of damage to neighbouring premises by an Insured Peril under this policy we insure any resulting Additional Living Expense for a period not exceeding 4 weeks.

We do not insure the cancellation of a lease or agreement.

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#### **ADDITIONAL COVERAGES**

#### Freezer Foods

We will pay for loss or damage to foods up to \$100 while contained in a freezer on your premises resulting from the failure of the freezer's refrigeration equipment caused by:

- · mechanical breakdown of the unit;
- the accidental interruption of electrical power on or off the premises.

This coverage also includes loss or damage to the freezer itself resulting from spoilage of the foods contained within. The maximum amount of coverage for this coverage is \$100. This coverage is not subject to a deductible.

We do not insure:

- loss or damage caused by your failure to use reasonable means to save the food from spoilage or to arrange restoration of the power supply;
- loss or damage caused by any process of refinishing, renovating or repairing the appliance;
- loss or damage resulting from the manual or accidental disconnection of the appliance from the dwelling power supply;
- expenses incurred in the acquisition of the food.

## **Change of Temperature**

While your personal property is in your dwelling, it is covered up to \$100 for loss or damage due to a change in temperature resulting from damage to your dwelling or equipment caused by an Insured Peril. This coverage is not subject to a deductible.

## Credit, Debit Or Automated Teller Cards, Depositors Forgery And Counterfeit Paper Money

## 1. Coverages

We will pay for:

- a) your legal obligation to pay because of the theft or unauthorized use of credit cards issued to you or registered in your name provided you have complied with all conditions under which the card was issued:
- b) loss caused by the theft and use of your automated teller card provided you have complied with all the conditions under which the card was issued;
- c) loss to you caused by the forgery or alteration of cheques, drafts or other negotiable instruments;
- d) loss by your acceptance in good faith of counterfeit Canadian or United States paper currency.

## 2. Exclusions

We do not insure:

- a) losses caused by your dishonesty;
- b) losses arising out of your business pursuits;
- c) losses caused by the use of your credit card or automated teller card by a resident of your household or by a person to whom you have entrusted the card.

The most we will pay under this coverage during the term of this policy is \$5,000.

This coverage is **not** subject to a deductible.

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## **Debris Removal**

The amounts of coverage shown on the Coverage Summary page include the cost of removing debris caused by loss or damage to property insured by this policy as a result of an Insured Peril.

However, when the amount payable for loss or damage to property equals the amounts of coverage, we will pay up to an additional 5% of the amount of insurance on **Coverage C - Personal Property** for debris removal expenses.

## **Fire Department Charges**

We will reimburse you for charges incurred if a fire department charges for attending your home because of an Insured Peril.

This coverage is **not** subject to a deductible.

#### **Inflation Protection**

No Inflation Coverage provision is offered on this policy.

## Lock Repair or Replacement

We will pay up 50% of the cost, up to \$500 in all to replace or rekey, at our option, the locks on your dwelling, provided the theft is reported to the police or law enforcement agency having jurisdiction at the location of the theft and or law enforcement agency having jurisdiction at the location of the theft. You must notify us within 72 hours of the discovery of the keys being loss

This coverage is **not** subject to a deductible.

## Mass Evacuation Additional Living Expense

We will pay any necessary and reasonable increase in living expense to a maximum of \$1,000 incurred by you while access to your dwelling is prohibited by order of civil authority but only when such order is given for mass evacuation as a direct result of a sudden and accidental event within Canada or the United States of America.

You are insured for a period not exceeding 30 days from the date of the order of evacuation.

You are not insured for any claim arising from evacuation resulting from:

- flood, meaning waves, tides, tidal waves or the rising of, the breaking out or the overflow of, any body of water, whether natural or man-made;
- earthquake:
- war, invasion, act of a foreign enemy, declared or undeclared hostilities, civil war, rebellion, revolution, insurrection or military power;
- any nuclear incident as defined in the Nuclear Liability Act, or any other nuclear liability act, law or statute, law amendatory thereof, or nuclear explosion, except for ensuing loss or damage which results or any directly from fire, lightning or explosion of natural, coal or manufactured gas;
- · contamination from radioactive material.

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The term "civil authority" shall mean any person acting under the authority of the Governor General in Council of Canada or the Lieutenant Governor in Council of a province and/or any person acting with authority under a Federal, Provincial or Territorial legislation with respect to the protection of persons and property in the event of an emergency.

## **Permission To Remove Property**

If you must remove insured property from your premises to protect it from loss or damage covered by this policy, it is insured by this policy for 90 days or until your policy ends, whichever occurs first. The amount of insurance will be divided in the proportions that the value of the property removed bears to the value of all property insured at the time of loss.

#### **Tear Out**

If any part of your improvements and betterments must be torn apart before water damage covered by this form can be repaired, we will pay the cost of such work and its restoration.

The cost of tearing out and replacing property to repair damage related to outdoor domestic water containers or public watermains is not insured.

#### **Arson or Theft Conviction Reward**

We will pay up to \$250 to any person, excluding law enforcement officers or agencies, for information which leads to a conviction for either arson or theft in connection with loss or damage to property insured by this policy. This coverage may increase the amount payable under the policy. However, the \$250 limit is the maximum we will pay regardless of the number of persons providing the information.

This coverage is **not** subject to a deductible.

## **INSURED PERILS**

You are insured against **All** Risks of direct physical loss or damage subject to the exclusions and conditions of this policy.

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#### LOSS OR DAMAGE NOT INSURED

We do not insure loss or damage:

- 1. to personal property undergoing any process or while being worked on, where the damage results from such process or work, but resulting damage to other property is insured;
- 2. occurring after your dwelling has, to your knowledge, been vacant, for more than 30 consecutive days;
- 3. resulting from the intentional or criminal acts of, or the failure to act by:
  - a) any person insured by this policy; or
  - b) any other person at the direction of any person insured by this policy;
- 4. caused by any nuclear incident as defined in the Nuclear Liability Act, or any other nuclear liability act, law or statute, or any law amendatory thereof, or nuclear explosion, except for ensuing loss or damage which results directly from fire, lightning or explosion of natural, coal or manufactured gas;
- 5. caused by contamination from radioactive material;
- 6. caused by war, invasion, act of a foreign enemy, declared or undeclared hostilities, civil war, rebellion, revolution, insurrection or military power;
- 7. caused by theft by any tenant, tenant's employee, or member of the tenant's household;
- 8. resulting from a change in ownership of property that is agreed to, even if that change was brought about by trickery or fraud;
- 9. caused by birds, vermin, insects, raccoons or rodents, except loss or damage to building glass;
- 10. caused by rust, corrosion, wet or dry rot, fungi or spores, bacteria, condensation, acid rain or contamination;
- 11. caused by smoke from agricultural smudging or industrial operations;
- 12. caused by snowslide, earthquake, landslide or any other earth movement. If any of these results in fire or explosion, we will pay only the resulting loss or damage;
- 13. caused by settling, expansion, contraction, moving, bulging, buckling or cracking, except resulting damage to building glass;
- 14. caused by theft or attempted theft of property in or from a dwelling under construction or of materials and supplies for use in the construction until the dwelling is completed and ready to be occupied;
- 15. caused by vandalism or malicious acts occurring while your dwelling is under construction or vacant even if permission for construction or vacancy has been given by us;
- 16. to building glass unless your lease makes you legally responsible for replacing broken glass; in any event, we will not cover building glass while that portion of the building that you occupy is under construction or vacant even if permission for construction or vacancy has been given by us;
- 17. caused by water unless the loss or damage resulted from:

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- a) the sudden and accidental escape of water from a watermain;
- b) the sudden and accidental escape of water or steam from within a plumbing, heating, sprinkler or air conditioning system or domestic water container, which is located inside your dwelling;
- c) the sudden and accidental escape of water from a domestic water container located outside your dwelling but such damage is not covered when the escape of water is caused by freezing;
- d) water which enters your dwelling through an opening which has been created suddenly and accidentally by an Insured Peril other than water damage;
- e) water from the accumulation of ice or snow on the roof or eaves trough, which enters the dwelling through a roof;

## but we do not insure loss or damage:

- i. caused by freezing during the usual heating season:
  - 1. within a heated portion of your dwelling if you have been away from your premises for more than four consecutive days but you will still be insured if any of the following precautions have been taken:
    - arranged for a competent person to enter your dwelling each day you were away to ensure that heating was being maintained, or
    - shut off the water supply and had drained all the pipes and domestic water containers, or
    - if your plumbing and heating system is connected to a monitored alarm station providing 24 hour service.
  - within an unheated portion of your dwelling;
- ii. caused by continuous or repeated seepage or leakage of water;
- iii. caused by the backing up or escape of water from a sewer, storm drain, drain, sump or septic tank;
- iv. caused by ground water or rising of the water table;
- v. caused by surface waters including flood, unless the water escapes from a watermain or from a domestic water container located outside your dwelling;
- vi. caused by shoreline ice build-up or by water-borne ice or other objects, all whether driven by wind or not:
- vii. to a watermain;
- viii. to a system or domestic water container from which the water escaped;
- ix. occurring while the building is under construction or vacant even if we have given permission for construction or vacancy.

## nor do we insure:

- 18. wear and tear, inherent vice, latent defect, mechanical breakdown, deterioration;
- 19. i) data;
  - ii) loss or damage caused directly or indirectly by data problem. However, if loss or damage caused by data problem results in the occurrence of further loss of or damage to property insured that is directly caused by fire, explosion, smoke, leakage from fire protective equipment, water damage, this exclusion shall not apply to such resulting loss or damage;
- 20. the cost of making good faulty material or workmanship;
- 21. scratching, abrasion or chipping of any personal property, or accidental breakage of any fragile or brittle articles;

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- 22. loss or damage caused directly or indirectly, in whole or in part, by Terrorism or by any activity or decision of a government agency or other entity to prevent, respond to or terminate Terrorism except for ensuing loss or damage which results directly from fire or explosion. Such loss or damage is excluded regardless of any other cause or event that contributes concurrently or in any sequence to the loss or damage;
- 23. to medical equipments, hearing aids, glasses and contact lenses.

#### **BASIS OF CLAIM SETTLEMENT**

## When Coverage Applies

We will pay claims for insured loss or damage up to your financial interest in the property, but not more than the applicable amount(s) of insurance for any loss or damage arising out of one occurrence.

Any payment for loss or damage will not reduce the amounts of insurance provided under Section I.

Insurance cannot be a source of profit. It is only designed to indemnify you against actual losses or expenses incurred by you for which you are liable.

#### **Deductible**

All coverages under Section I are subject to a deductible, unless otherwise stated. The deductible amount is shown on the Coverage Summary page.

We pay only the amount by which the insured loss or damage exceeds the applicable deductible amount in any one occurrence when the loss is \$10,000 or less. If the loss is more than \$10,000, we pay the full amount.

If your claim involves "Personal Property with Special Limits of Insurance", these limits apply only to the amount of loss exceeding the deductible.

# **Coverage C - Personal Property**

- 1. For electronic media we will pay the cost of reproduction from duplicates or from originals of the previous generation of the media. We will not pay the cost of gathering or assembling information or data for reproduction.
- For other records, including books of account, drawings or card index systems, we will pay the cost of blank books, pages, cards or other materials plus the cost of actually transcribing or copying the records.
- 3. We will pay on the basis of **Replacement cost** for all other personal property except:
  - a) articles that cannot be replaced with new articles because of their inherent nature, including antiques, fine arts, paintings and statuary;
  - b) articles for which their age or history substantially contributes to their value, such as memorabilia, souvenirs, and collectors items;
  - c) property that has not been maintained in good or workable condition;
  - d) property that is no longer used for its original purpose; for which we will pay only on the basis of actual cash value.

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Replacement cost means the cost, on the date of the loss or damage, of the lesser of:

- repairing the personal property with materials of similar kind and quality; or,
- new articles of similar kind, quality and usefulness;

without any deduction for depreciation.

We will pay on the basis of replacement cost only if the property lost or damaged is repaired or replaced as soon as reasonably possible, but in no case more than 1 year after the date of loss. Otherwise, we will pay on the basis of actual cash value.

You may choose payment on the basis of actual cash value initially. If you later decide to replace any destroyed or stolen property, you may make an additional claim for the difference between the actual cash value and the replacement cost.

We will not pay more than the applicable limit under either the replacement cost or actual cash value basis for "Personal Property With Special Limits of Insurance".

## **Dwelling Improvements and Betterments**

If you replace or repair damaged or destroyed building improvements at your expense with materials of similar quality within a reasonable time after damage, we will pay for the actual cost of repairs or replacement (whichever is less) without deduction for depreciation.

If loss or damage is not replaced or repaired we will pay the actual cash value of the loss or damage at the date of the occurrence.

## **Actual Cash Value**

The Actual Cash Value is what the property is worth and takes into account such things as the cost of replacement less any depreciation and obsolescence. In determining depreciation, we will consider the condition of the property immediately before the damage occurred, the resale value and the normal life expectancy.

## **Pair And Set**

In the case of loss of or damage to any article(s), whether scheduled or unscheduled, which is (are) a part of a set, the measure of loss of or damage to such article(s) shall be a reasonable and fair proportion of the total value of the set, but in no event shall such loss or damage be construed to mean total loss of the set.

## **Parts**

In the case of loss of or damage to any part of the insured property, whether scheduled or unscheduled, consisting, when complete for use, of several parts, we will not pay for more than the insured value of the part lost or damaged, including the cost of installation.

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## **Insurance Under More Than One Policy**

If you have insurance on specifically described property, our policy will be excess insurance and we will not pay any loss or claim insured by this policy until the amount of such other insurance is used up. In all other cases our policy will pay its rateable proportion of the loss or claim.

## **Notice To Authorities**

Where loss or damage is, or is suspected to be, due to malicious acts, burglary, robbery, theft or attempted theft, you must give immediate notice of such loss to the police or other law enforcement agency having jurisdiction.

#### **Duties After Loss**

After submission of the Proof of Loss in respect of a loss which may be insured under Section I each of you may be required separately to:

- new articles submit to examination under oath,
- produce for examination all documents in your possession or control that relate to the application for insurance and Proof of Loss, and
- permit extracts and copies of such documents to be made,

all at a reasonable place and time designated by us.

## **Subrogation**

We will be entitled to assume all your rights of recovery against others and bring action in your name to enforce these rights when we make payment or assume liability under this policy.

Your right to recover from us is not affected by any release from liability entered into by you prior to loss.

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#### SECTION II - PERSONAL LIABILITY PROTECTION

## **DEFINITIONS**

Amount of Insurance in this Section has the same meaning as in Section I.

Bodily Injury means bodily injury, sickness or disease or resulting death.

Business in this Section has the same meaning as in Section I.

Business Premises in this Section has the same meaning as in Section I.

Business Property in this Section has the same meaning as in Section I.

Data in this section has the same meaning as in Section I.

**Dwelling** in this Section has the same meaning as in Section I.

Legal Liability means responsibility which courts recognize and enforce between persons who sue one another.

**Occurrence** means an accident to which this coverage applies occurring within the policy period, including continuous or repeated exposure to conditions neither expected nor intended.

**Premises** means all premises where the person(s) named as Insured on the Coverage Summary page, or his or her spouse, maintains a residence, including seasonal and other residences, provided such premises are specifically described on the Coverage Summary page.

## It also includes:

- 1. premises where you are residing temporarily or which you are using temporarily, as long as you are not:
  - a) the owner of the premises;
  - b) the lessee or tenant of the premises under any agreement which is longer than 90 consecutive days:
- 2. premises in Canada to be occupied by you as your principal residence from the date you acquire ownership or take possession but not beyond the earliest of:
  - a) 60 consecutive days;
  - b) the date the policy expires or is terminated;
  - c) the date upon which specific liability insurance is arranged for such premises;
- 3. individual or family cemetery plots or burial vaults;
- 4. vacant land in Canada you own or rent, other than farmland;
- 5. land in Canada where you or an independent contractor is building a one, two or three-family residence to be occupied by you.

## **Property Damage** means:

- 1. physical damage to, or destruction of, tangible property;
- 2. loss of use of tangible property.

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Residence Employee in this Section has the same meaning as in Section I.

**Terrorism** in this section has the same meaning as in Section I.

We or Us or Our in this Section has the same meaning as in Section I.

You or Your in this Section has the same meaning as in Section I. In addition, we will insure:

- 1. any person or organization legally liable for damages caused by a watercraft or animal owned by you, and to which this insurance applies. This does not include anyone using or having custody of the watercraft or animal in the course of any business or without the owner's permission;
- 2. any person while performing duties as your residence employee;
- 3. your legal representative having temporary custody of the insured premises, if you die while insured by this form, for legal liability arising out of the premises:
- 4. any person who is insured by this form at the time of your death and who continues residing on the premises.

## **COVERAGES**

This insurance applies:

- 1. to accidents or occurrences which take place during the period this policy is in force;
- 2. separately to each insured against whom the claim is made or action is brought.

## **COVERAGE E - PERSONAL LIABILITY**

This is the part of the policy you look to for protection if you are sued.

We will pay all sums which you become legally liable to pay as compensatory damages because of unintentional bodily injury or property damage arising out of:

- 1. your personal actions anywhere in the world;
- 2. your ownership, use or occupancy of the premises defined in Section II.

The amount of insurance shown on the Coverage Summary page is the maximum amount we will pay for all compensatory damages in respect of one accident or occurrence regardless of the number of claims made or the number of insureds against whom claims are made or actions are brought.

Defence costs and supplementary expense payments as described under **Defence**, **Settlement**, **Supplementary Payments** are in addition to the amount of insurance.

We do not insure claims made against you arising from:

- 1. liability you have assumed by contract unless your legal liability would have applied even if no contract had been in force, but we do insure claims made against you for the legal liability of other persons in relation to your premises that you have assumed under a written contract;
- 2. damage to property owned by an insured;

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- damage to property used, occupied, leased or rented by or in the care, custody or control of an
  insured except for unintentional property damage to premises owned by others, or their contents,
  which you are using, renting or have in your custody or control caused by fire, explosion, water
  damage or smoke. Water Damage has the same meaning as in Section I;
- damage to personal property or fixtures as a result of work done on them by you or anyone on your behalf:
- 5. bodily injury to you or to any person residing in your household other than a residence employee;
- 6. the personal actions of a named insured who does not reside on the premises described on the Coverage Summary page.

We will not pay punitive or exemplary damages, meaning that part of an award by a court which is in excess of compensatory damages and is stated or intended to be a punishment to you.

There are other exclusions that apply to all Coverages under Section II. Please refer to "Exclusions - Section II".

## **Defence, Settlement, Supplementary Payments**

If a claim is made against you for which you are insured under Coverage E we will defend you, even if the claim is groundless, false, or fraudulent. We reserve the right to select legal counsel, investigate, negotiate and settle any claim if we decide this is appropriate. We will pay only for the legal counsel we select.

We will also pay:

- 1. all expenses which we incur;
- 2. all costs charged against you in any suit insured under Coverage E;
- 3. any interest accruing after judgment on that part of the judgment which is within the amount of insurance of Coverage E;
- 4. premiums for appeal bonds required in any insured lawsuit involving you and bonds to release any property that is being held as security, up to the amount of insurance, but we are not obligated to apply for or provide these bonds:
- 5. expenses which you have incurred for emergency medical or surgical treatment to others following an accident or occurrence insured by this form;
- 6. reasonable expenses including actual loss of income up to \$100 per day, which you incur at our request.

## What You Must Do After An Accident Or Occurrence

- 1. When an accident or occurrence takes place you must promptly give us notice (in writing if requested by us). The notice must include:
  - a) the date, time, place and circumstances of the accident or occurrence;
  - b) names and addresses of witnesses and potential claimants.

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#### 2. You must also:

- a) co-operate with us in any legal actions including obtaining witnesses, information and evidence about the accident or occurrence, if we ask you;
- b) immediately send to us legal documents and any other written communications you receive concerning the accident or occurrence.

## **Action Against Us**

No suit may be brought against us:

- 1. until you have fully complied with all the terms of this Coverage, nor until the amount of your obligation to pay has been finally determined, either by a judgment against you or by an agreement which has our consent:
- 2. more than one year after either the date of an agreement which has our consent or of the final determination of the action against you, including appeals, if any.

## **Unauthorized Settlements**

You shall not, except at your cost, voluntarily make payment, assume any obligations or incur expenses, other than first aid expenses necessary at the time of accident.

## **COVERAGE F - VOLUNTARY MEDICAL PAYMENTS**

We will pay reasonable medical expenses incurred within one year of the date of the accident, if you unintentionally injure another person on your premises or if they are accidentally injured on your premises. This coverage is available even though you are not legally liable. Medical expenses include surgical, dental, hospital, nursing, ambulance service and funeral expenses.

The maximum amount we will pay for each person in respect of one accident or occurrence is \$5,000.

We will not pay

- 1. accident or occurrence occuring outside your premises address outlined on the Coverage Summary page;
- 2. expenses covered by any medical, dental, surgical or hospitalization plan or law, or under any other insurance contract;
- 3. your medical expenses or those of persons residing with you, other than residence employees;
- 4. medical expenses of any person covered by any Workers' Compensation Statute.

There are other exclusions that apply to all Coverages under Section II. Please refer to "Exclusions - Section II"

## What You Must Do After An Accident Or Occurrence

- 1. When an accident or occurrence takes place you must promptly give us notice (in writing if requested by us). The notice must include:
  - a) the date, time, place and circumstances, of the accident or occurrence including the name and address of each injured person;
  - b) names and addresses of witnesses.

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- 2. If requested by us, you must arrange for the injured person(s) to:
  - a) give us written proof of claim as soon as possible, under oath if required;
  - b) submit to physical examination at our expense by doctors we select as often as we may reasonably require;
  - c) authorize us to obtain medical and other records.

Proofs and authorization may be given by someone acting on behalf of the injured person.

## **Action Against Us**

No suit may be brought against us until you have fully complied with the terms of this Coverage.

#### COVERAGE G - VOLUNTARY PAYMENT FOR DAMAGE TO PROPERTY

We will pay for unintentional direct damage you cause to property of others at your premises even though you are not legally liable. You may also use this coverage to reimburse others for direct property damage caused intentionally by an Insured, 12 years of age or under.

We do not insure:

- 1. damage occuring outside your premises address outlined on the Coverage Summary page;
- 2. damage to property owned or rented by you or your tenant;
- 3. damage to property which is insured under Section I;
- 4. claims resulting from the loss of use, disappearance or theft of property.

There are other exclusions that apply to all Coverages under Section II. Please refer to "Exclusions - Section II".

## **Basis Of Payment**

Subject to a maximum amount of \$1,000 per occurrence, we will pay whichever is the lower amount of:

- 1. what it would cost to repair or replace the property with materials of similar quality at the time of loss;
- 2. the amount of insurance shown on the Coverage Summary page.

We may pay for the loss in money or may repair or replace the property, and may settle any claim for loss of property either with you or the owner of the property. We may take over any salvage if we wish.

## What You Must Do After An Accident Or Occurrence

- 1. You must give us a written proof of claim as soon as possible, under oath if required, containing the following information:
  - a) the date, time, place and circumstances of the accident or occurrence;
  - b) the interest of all persons in the property affected.
- 2. If requested by us you must help us to verify the damage.

## **Action Against Us**

No suit may be brought against us until you have fully complied with all the terms of this Coverage.

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#### COVERAGE H - VOLUNTARY COMPENSATION FOR RESIDENCE EMPLOYEES

We offer to pay the benefits described below if your residence employee is injured or dies accidentally while working for you on your premises, even though you are not legally liable.

If your residence employee or any person acting on his or her behalf does not accept these benefits or sues you, we may withdraw our offer, but this will not affect your liability insurance.

A residence employee or anyone acting on his or her behalf who accepts these benefits must sign a release giving up any right to sue you. We have the right to recover from anyone, other than you, who is responsible for the residence employee's injury or death.

#### **Exclusion**

We will not pay benefits for any hernia injury.

There are other exclusions that apply to all Coverages under Section II. Please refer to "Exclusions - Section II".

#### **Schedule Of Benefits**

## 1. Loss of Life:

If your residence employee dies from injuries received in the accident within the following 26 weeks, we will pay:

- a) a total of 100 times the weekly indemnity to those wholly dependent upon him or her. If there is more than one dependent the amount will be divided equally among them. This payment is in addition to any benefit for Temporary Total Disability paid up to the date of death;
- b) actual funeral expenses, up to \$500.

## 2. Temporary Total Disability:

If your residence employee temporarily becomes totally disabled from injuries received in the accident within the following 14 days and cannot work at any job, we will pay weekly indemnity up to 26 weeks while such disability continues. We will not pay for the first 7 days unless the disability lasts for 6 weeks or more.

## 3. Permanent Total Disability:

If your residence employee becomes permanently and totally disabled from injuries received in the accident within the following 26 weeks and cannot work at any job, we will pay weekly indemnity for 100 weeks in addition to benefits provided under Temporary Total Disability.

## 4. Injury Benefits:

If, as a result of the accident, your residence employee suffers the loss of, or permanent loss of use of any of the following within 26 weeks of the accident, we will pay weekly indemnity for the number of weeks shown. These benefits will be paid in addition to Temporary Total Disability Benefits but no others.

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We will not pay more than 100 weeks in total even if the accident results in loss from more than one item.

#### For loss of:

a) One or more of the following 100 weeks

hand arm foot leg

b) One finger or toe 25 weeks

or

more than one finger or toe 50 weeks

c) One eye 50 weeks

or

both eyes 100 weeks

d) Hearing of one ear 25 weeks

or

hearing of both ears 100 weeks

5. Medical Expenses:

If as a result of the accident your residence employee incurs medical expenses including surgical, dental, hospital, nursing and ambulance expenses within the following 26 weeks, we will pay up to a maximum of \$1,000 in addition to all other benefits.

We will pay the cost of supplying or renewing artificial limbs or braces, made necessary by the accident, for up to 52 weeks after the accident, up to a maximum of \$5,000.

We do not insure you for costs recoverable from other insurance plans.

## **Weekly Indemnity**

Weekly Indemnity means two thirds of your residence employee's weekly wage at the date of the accident but we will not pay more than \$100 per week.

## What You Must Do After An Accident

- 1. When an accident occurs you must promptly give us notice (in writing if requested by us). The notice must include:
  - a) the identity of the residence employee and the date, time, place and circumstances of the accident:
  - b) names and addresses of witnesses.
- 2. If requested by us, you must arrange for the injured residence employee to:
  - a) submit to physical examination at our expense by doctors we select as often as we may reasonably require;
  - b) authorize us to obtain medical and other records.

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## **Autopsy**

In case of death, we can require a birth certificate, a death certificate and an autopsy before we make payment.

## **Action Against Us**

No suit may be brought against us until you have fully complied with all the terms of this Coverage.

#### **SPECIAL LIMITATIONS**

## Watercraft And Motorized Vehicles You Own

You are **not** insured against claims arising out of your ownership, use or operation of any:

- 1. watercraft, including their attachments;
- 2. non-motorized watercraft, including their attachments
- 3. self-propelled lawn mowers, snow blowers, garden-type tractors;
- 4. motorized golf carts;
- 5. motorized scooters having more than two wheels and specifically designed for the carriage of a person who has a physical disability.

## Watercraft And Motorized Vehicles You Do Not Own

You are also **not** insured against claims arising out of your use or operation of:

- 1. any type of watercraft;
- 2. any self-propelled land vehicle, amphibious vehicle or air cushion vehicle;

being used or operated on your premises without the owner's consent if you are not the owner.

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#### **Trailers**

We **do not** insure you against claims arising out of your ownership, use or operation of any trailer or its equipment.

## **Business And Business Property**

We do not insure you against claims arising out of:

- 1. your personal actions during the course of your trade, profession or occupation which are not related directly to your trade, profession or occupation, even if on your premises;
- 2. the rental of space in your residence to others for incidental office, school or studio occupancy;

Claims arising from business pursuit or operation are insured only if liability coverage for it is shown on the Coverage Summary page.

## **EXCLUSIONS - SECTION II**

We do not insure claims arising from:

- 1. war, invasion, act of a foreign enemy, hostilities, civil war, rebellion, revolution, insurrection or military power;
- 2. bodily injury or property damage which is required to be insured under a nuclear energy liability policy issued by the Nuclear Insurance Association of Canada, or any other group or pool of insurers:
- 3. business pursuits or any business use of the premises except as provided under "Business And Business Property" in Section II;
- 4. the rendering or failure to render any professional service;
- 5. liability imposed upon or assumed by you under any workers' compensation statute;
- 6. bodily injury or property damage caused by any intentional or criminal act or failure to act by:
  - a) any person insured by this policy; or
  - b) any other person at the direction of any person insured by this policy;
- 7. a) sexual, physical, psychological or emotional abuse, molestation or harassment, including corporal punishment by, at the direction of, or with the knowledge of any person insured by this policy; or
  - b) failure of any person insured by this policy to take steps to prevent sexual, physical, psychological or emotional abuse, molestation or harassment or corporal punishment;

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- 8. the transmission of any communicable or sexually transmitted disease, including Acquired Immune Deficiency Syndrome, by any person insured by this policy;
- 9. the ownership, use or operation of any watercraft, motorized vehicle or trailer;
- 10. the ownership, use or operation of:
  - a) any aircraft;
  - b) premises used as an airport or landing facility; and all activities related to either;
- 11. a) the failure of any computer to operate, or the failure, malfunction or inadequacy of any computer or other equipment, including embedded microchips, computer program or software to correctly read, recognize, process, distinguish, interpret or accept any date, time, or combined date/time data field. Such failure shall include any error in original or modified data entry or programming;
  - b) any advice, consultation, design, evaluation, inspection, installation, maintenance, repair, replacement or supervision provided or done by you, or for you, to determine, rectify or test for any potential or actual problems described in a) of this exclusion:
- 12. a) erasure, destruction, corruption, misappropriation, misinterpretation of data,
  - b) erroneously creating, amending, entering, deleting or using data,
- including any loss of use arising from either a) or b),
  - c) the distribution or display of data by means of an Internet Website, the Internet, an intranet, extranet, or similar device or system designed or intended for electronic communication of data;

#### nor do we insure:

13. any claim that arises directly or indirectly, in whole or in part, out of Terrorism or out of any activity or decision of a government agency or other entity to prevent, respond to or terminate Terrorism. This exclusion applies regardless of any contributing or aggravating cause or event that contributes concurrently or in sequence to the claim.

## **Insurance Under More Than One Policy**

If you have other insurance which applies to a loss or claim, or would have applied if this policy did not exist, this policy will be considered excess insurance and we will not pay any loss or claim until the amount of such other insurance is used up.

## **SECTION III - CONDITIONS**

## **Conditions Applicable To The Various Coverages Provided Herein**

All of the Conditions set out under **STATUTORY CONDITIONS** in the Policy apply with respect to insurance provided under ALL OTHER FORMS except as they are modified or supplemented by the Forms or Endorsements attached. No term or condition of this Policy shall be deemed to have been waived by us in whole or in part unless the waiver is clearly stated in writing, signed by a person authorized for that purpose. Neither we nor you shall be deemed to have waived any term or condition of this Policy by any act relating to the appraisal of the amount of loss or to the delivery and completion of proofs, or to the investigation or adjustment of any claim under this Policy.

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## **ADDITIONAL COVERAGE OPTIONS**

## **AGREEMENT**

The endorsements and forms in this section of the booklet apply only if shown on the Coverage Summary page of your policy.

The coverage provided by any such endorsement or form is subject to the terms and conditions of your policy, except where a term or condition has been modified by that endorsement or form, in which case the term or condition of that endorsement or form shall apply

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#### STANDARD MORTGAGE CLAUSE

(approved by The Insurance Bureau of Canada) (All provinces except Quebec)

## IT IS HEREBY PROVIDED AND AGREED THAT:

BREACH OF CONDITIONS by MORTGAGOR, OWNER or OCCUPANT - This insurance and every
documented renewal thereof - AS TO THE INTEREST OF THE MORTGAGEE ONLY THEREIN - is
and shall be in force notwithstanding any act, neglect, omission or misrepresentation attributable to
the mortgagor, owner or occupant of the property insured, including transfer of interest, any vacancy
or non-occupancy, or the occupation of the property for purposes more hazardous than specified in
the description of the risk;

PROVIDED ALWAYS that the Mortgagee shall notify forthwith the Insurer (if known) of any vacancy or non-occupancy extending beyond thirty (30) consecutive days, or of any transfer of interest or increased hazard THAT SHALL COME TO HIS KNOWLEDGE; and that every increase of hazard (not permitted by the policy) shall be paid for by the Mortgagee - on reasonable demand - from the date such hazard existed, according to the established scale of rates for the acceptance of such increased hazard, during continuance of this insurance.

- 2. RIGHT OF SUBROGATION Whenever the Insurer pays the Mortgagee any loss award under this policy and claims that as to the Mortgager or Owner no liability therefore existed, it shall be legally subrogated to all rights of the Mortgagee against the Insured; but any subrogation shall be limited to the amount of such loss payment and shall be subordinate and subject to the basic right of the Mortgagee to recover the full amount of its mortgage equity in priority to the Insurer; or the Insurer may at its option pay the Mortgagee all amounts due or to become due under the mortgage or on the security thereof, and shall thereupon receive a full assignment and transfer of the mortgage together with all securities held as collateral to the mortgage debt.
- 3. **OTHER INSURANCE** If there be other valid and collectible insurance upon the property with loss payable to Mortgagee -at law or in equity then any amount payable thereunder shall be taken into account in determining the amount payable to the Mortgagee.
- 4. **WHO MAY GIVE PROOF OF LOSS** In the absence of the Insured, or the inability, refusal or neglect of the Insured to give notice of loss or deliver the required Proof of Loss under the policy, then the Mortgagee may give the notice upon becoming aware of the loss and deliver as soon as practicable the Proof of Loss.
- 5. TERMINATION The term of this Mortgage Clause coincides with the term of the policy; PROVIDED ALWAYS that the Insurer reserves the right to cancel the policy as provided by the Statutory provision but agrees that the Insurer will neither terminate nor alter the policy to the prejudice of the Mortgagee without the notice stipulated in such Statutory provision.
- 6. **FORECLOSURE** Should title or ownership to said property become vested in the Mortgagee and/or assigns as owner or purchaser under foreclosure or otherwise, this insurance shall continue until expiry or cancellation for the benefit of the said Mortgagee and/or assigns.

SUBJECT TO THE TERMS OF THIS MORTGAGE CLAUSE (and these shall supersede any policy provisions in conflict therewith BUT ONLY AS TO THE INTEREST OF THE MORTGAGEE), loss under this policy is made payable to the Mortgagee.

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# STATUTORY CONDITIONS (ALL PROVINCES EXCEPT QUEBEC)

Statutory Conditions 1 to 15 inclusive apply with respect to insurance on property. Statutory Conditions 1, 3, 4, 5 and 15 only apply with respect to Legal Liability, Voluntary Medical Payments and Voluntary Compensation for Damages to Property of others.

## 1. Misrepresentation

If a person applying for insurance falsely describes the property to the prejudice of the Insurer, or misrepresents or fraudulently omits to communicate any circumstance that is material to be made known to the Insurer in order to enable it to judge of the risk to be undertaken, the contract is void as to any property in relation to which the misrepresentation or omission is material.

## 2. Property Of Others

Unless otherwise specifically stated in the contract, the insurer is not liable for loss or damage to property owned by any person other than the Insured, unless the interest of the Insured therein is stated in the contract.

## 3. Change Of Interest

The insurer is liable for loss or damage occurring after an authorized assignment under the Bankruptcy Act or change of title by succession, by operation of law, or by death.

## 4. Material Change

Any change material to the risk and within the control and knowledge of the Insured avoids the contract as to the part affected thereby, unless the change is promptly notified in writing to the Insurer or its local agent, and the Insurer when so notified may return the unearned portion, ifany, ofthe premium paid and cancel the contract, or may notify the insured in writing that, if he desires the contract to continue in force, he must, within fifteen days of the receipt of the notice, pay to the Insurer an additional premium, and in default of such a payment the contract is no longer in force and the Insurer shall return the unearned portion, if any, of the premium paid.

## 5. Termination

- (1) This contract may be terminated:
  - a) by the Insurer giving to the Insured fifteen days notice of termination by registered mail or five days written notice of termination personally delivered;
  - b) by the Insured at any time on request;
- (2) Where this contract is terminated by the insurer:
  - a) the Insurer shall refund the excess of premium actually paid by the Insured over pro rata premium for the expired time, but, in no event, shall the pro rata premium for the expired time be deemed to be less than any minimum retained premium specified; and
  - b) the refund shall accompany the notice unless the premium is subject to adjustment or determination as to amount, in which case the refund shall be made as soon as practicable.

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- (3) Where this contract is terminated by the Insured, the Insurer shall refund as soon as practicable, the excess of premium actually paid by the Insured over the short rate premium for the expired time, but in no event shall the short rate premium for the expired time be deemed to be less than any minimum retained premium specified.
- (4) The refund may be made by money, postal or express company money order or cheque payable at par.
- (5) The fifteen days mentioned in clause (a) of sub-condition (1) of this condition commences to run on the day following the receipt of the registered letter at the post office to which it is addressed.

#### 6. Requirements After Loss

- (1) Upon the occurrence of any loss of or damage to the insured property, the Insured shall, if the loss or damage is covered by the contract, in addition to observing the requirements of conditions 9, 10 and 11:
  - a) forthwith give notice thereof in writing to the Insurer;
  - b) deliver as soon as practicable to the Insurer a proof of loss verified by a statutory declaration,
    - (i) giving a complete inventory of the destroyed and damaged property and showing in detail quantities, costs, actual cash value and particulars of amount of loss claimed;
    - (ii) stating when and how the loss occurred, and if caused by fire or explosion due to ignition, how the fire or explosion originated, so far as the Insured knows or believes;
    - (iii) stating that the loss did not occur through any willful act or neglect or the procurement, means or connivance of the Insured;
    - (iv) showing the amount of other insurances and the names of other insurers;
    - (v) showing the interest of the insured and of all others in the property with particulars of all liens, encumbrances and other charges upon the property;
    - (vi) showing any changes in title, use, occupation, location, possession or exposures of the property since the issue of the contract;
    - (vii) showing the place where the property insured was at the time of loss;
  - c) if required, give a complete inventory of undamaged property and showing in detail quantities, cost, actual cash value;
  - d) if required and if practicable, produce books of account, warehouse receipts and stock lists, and furnish invoices and other vouchers verified by statutory declaration, and furnish a copy of the written portion of any other contract.
- (2) The evidence furnished under clauses (c) and (d) of sub-paragraph (1) of the condition shall not be considered proofs of loss within the meaning of conditions 12 and 13.

## 7. Fraud

Any fraud or willfully false statement in a statutory declaration in relation to any of the above particulars, vitiates the claim of the person making the declarations.

## 8. Who May Give Notice And Proof

Notice of loss may be given and proof of loss may be made by the agent of the Insured named in the contract in case of absence or inability of the Insured to give the notice or make the proof, and

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absence or inability being satisfactorily accounted for, or in the like case or if the insured refuses to do so, by a person to whom any part of the insurance money is payable.

## 9. Salvage

- (1) The Insured, in the event of any loss or damage to any property insured under the contract, shall take all reasonable steps to prevent further damage to such property so damaged and to prevent damage to other property insured hereunder including, if necessary, its removal to prevent damage or further damage thereto.
- (2) The Insurer shall contribute pro rata towards any reasonable and proper expenses in connection with steps taken by the Insured and required under sub-paragraph (1) of this condition according to the respective interests of the parties.

## 10. Entry, Control, Abandonment

After loss or damage to insured property, the Insurer has an immediate right of access and entry by accredited agents sufficient to enable them to survey and examine the property, and to make an estimate of the loss or damage, and, after the Insured has secured the property, a further right of access and entry sufficient to enable them to make appraisement or particular estimate of the loss or damage, but the Insurer is not entitled to the control or possession of the insured property, and without the consent of the Insurer there can be no abandonment to it of insured property.

## 11. Appraisal

In the event of disagreement as to the value of the property insured, the property saved or the amount of the loss, those questions shall be determined by appraisal as provided under The Insurance Act before there can be any recovery under this contract whether the right to recover on the contract is disputed or not, and independently of all other questions. There shall be no right to an appraisal until a specific demand therefor is made in writing and until after proof of loss has been delivered.

## 12. When Loss Payable

The loss is payable within sixty days after completion of the proof of loss, unless the contract provides for a shorter period.

#### 13. Replacement

- (1) The Insurer, instead of making payment, may repair, rebuild or replace the property damaged or lost, giving written notice of its intention so to do within thirty days after receipt of the proofs of loss.
- (2) In the event the Insurer shall commence to so repair, rebuild, or replace the property within forty-five days after receipt of the proofs of loss and shall thereafter proceed with all due diligence to the completion thereof.

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# XN GLOBAL® PERSONAL INSURANCE

## 14. Action

Every action or proceeding against the Insurer for the recovery of any claim under or by virtue of this ontract is absolutely barred unless commenced within one year\* next after the loss or damage occurs. \*Two years in Province of Manitoba and Yukon Territory.

## 15. Notice

Any written notice to the Insurer may be delivered at, or sent by registered mail to the chief agency or head office of the Insurer in the Province. Written notice may be given to the insured named in the contract by letter personally delivered to him or by registered mail addressed to him at his latest post office address as notified to the Insurer. In this condition, the expression "registered" means registered in or outside Canada.

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## **SCHEDULE OF LOCATIONS**

It is hereby understood and agreed that effective July 19, 2015, the locations listed below are covered under the above referenced policy.

Residence Name	Residence Address	Occupancy
Charlotte Court	300 North River Road, Charlottetown, PE C1A 3M4	Individual residents living in a 48 Unit Seniors Apartment Building
Christie Place	23 Elena Court, Charlottetown, PE C1C 0R9	Individual residents living in a 24 Unit Seniors Apartment Building
Bella Place	315 University Avenue, Charlottetown, PE C1A 4M5	Individual residents living in a 15 Unit Seniors Apartment Building
E Z Living	13 Stewart Lane, O'Leary PE C0B 1V0	Individual residents living in a 6 Unit Seniors Apartment Building
Rosehill by Park Place Meadow	378 Pope Road, Summerside, PE C1N 0G1	Individual residents living in a 10 Unit Seniors Apartment Building

EXCEPT AS OTHERWISE PROVIDED IN THIS ENDORSEMENT, ALL LIMITS, TERMS, CONDITIONS, PROVISIONS, DEFINITIONS AND EXCLUSIONS OF THE POLICY SHALL HAVE FULL FORCE AND EFFECT.

For purposes of the Insurance Companies Act (Canada), this document was issued in the course of Lloyd's Underwriters' insurance business in Canada.

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## **SANCTION LIMITATION AND EXCLUSION CLAUSE (LMA 3100)**

No Insurer shall be deemed to provide cover and no insurer shall be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose that insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.



## **MADE IN CANADA CLAUSE**

For the purpose of the *Insurance Companies Act* (Canada), this Canadian Policy was issued in the course of Lloyd's Underwriters' insurance business in Canada.

LMA5185 01 November 2011



## **INSURE IN CANADA A RISK**

The business insured/reinsured herein meets the necessary conditions to qualify as, and is being transacted as, "insuring in Canada a risk" in accordance with Part XIII of the Insurance Companies Act (Canada).

LSW 1671



## WAR AND TERRORISM EXCLUSION ENDORSEMENT

Notwithstanding any provision to the contrary within this insurance or any endorsement thereto it is agreed that this insurance excludes loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any of the following regardless of any other cause or event contributing concurrently or in any other sequence to the loss;

- (1) war, invasion, acts of foreign enemies, hostilities or warlike operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power; or
- (2) any act of terrorism.

  For the purpose of this endorsement an act of terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public, or any section of the public, in fear.

This endorsement also excludes loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing or in any way relating to (1) and/or (2) above.

If the Underwriters allege that by reason of this exclusion, any loss, damage, cost or expense is not covered by this insurance the burden of proving the contrary shall be upon the Assured.

In the event any portion of this endorsement is found to be invalid or unenforceable, the remainder shall remain in full force and effect.



## **ELECTRONIC DATE RECOGNITION EXCLUSION (EDRE) NMA 2802**

This policy does not cover any loss, damage, cost, claim, or expense, whether preventative, remedial or otherwise, directly or indirectly arising out of or relating to:

- a) the calculation, comparison, differentiation, sequencing or processing of data involving the date change to the year 2000, or any other date change including leap year calculations, by any computer system, hardware, programme or software and/or microchip, integrated circuit or similar device in computer equipment or non-computer equipment, whether the property of the Insured or not; or
- b) any change, alteration or modification involving the date change to the year 2000, or any other date change including leap year calculations, to any such computer system, hardware, programme or software and/or any microchip, integrated circuit or similar device in computer equipment or non-computer equipment, whether the property of the Insured or not.

This clause applies regardless of any other cause or event that contributes concurrently or in any sequence to the loss, damage, cost, claim or expense.

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## **Code of Consumer Rights and Responsibilities**

Insurers (including Lloyd's Underwriters), along with the brokers and agents who sell home, auto and business insurance are committed to safeguarding your rights both when you shop for insurance and when you submit a claim following a loss. Your rights include the right to be informed fully, to be treated fairly, to timely complaint resolution, and to privacy. These rights are grounded in the contract between you and your insurer and the insurance laws of your province. With rights, however, come responsibilities including, for example, the expectation that you will provide complete and accurate information to your insurer. Your policy outlines other important responsibilities. Insurers and their distribution networks, and governments also have important roles to play in ensuring that your rights are protected.

## Right to Be Informed

You can expect to access clear information about your policy, your coverage, and the claims settlement process. You have the right to an easy-to-understand explanation of how insurance works and how it will meet your needs. You also have a right to know how insurers calculate price based on relevant facts. Under normal circumstances, insurers will advise an insurance customer or the customer's intermediary of changes to, or the cancellation of a policy within a reasonable prescribed period prior to the expiration of the policy, if the customer provides information required for determining renewal terms of the policy within the time prescribed, which could vary by province, but is usually 45 days prior to expiry of the policy.

You have the right to ask who is providing compensation to your broker or agent for the sale of your insurance. Your broker or agent will provide information detailing for you how he or she is paid, by whom, and in what ways.

You have a right to be told about insurers' compensation arrangements with their distribution networks. You have a right to ask the broker or agent with whom you deal for details of how and by whom it is being paid. Brokers and agents are committed to providing information relating to ownership, financing, and other relevant facts.

## Responsibility to Ask Questions and Share Information

To safeguard your right to purchase appropriate coverage at a competitive price, you should ask questions about your policy so that you understand what it covers and what your obligations are under it. You can access information through one-on-one meetings with your broker or agent. You have the option to shop the marketplace for the combination of coverages and service levels that best suits your insurance needs. To maintain your protection against loss, you must promptly inform your broker or agent of any change in your circumstances.



## Right to Complaint Resolution

Insurers, their brokers and agents are committed to high standards of customer service. If you have a complaint about the service you have received, you have a right to access Lloyd's Underwriters' complaint resolution process for Canada. Your agent or broker can provide you with information about how you can ensure that your complaint is heard and promptly handled. Consumers may also contact their respective provincial insurance regulator for information. Lloyd's is a member of an independent complaint resolution office, the General Insurance OmbudService.

## Responsibility to Resolve Disputes

You should always enter into the dispute resolution process in good faith, provide required information in a timely manner, and remain open to recommendations made by independent observers as part of that process.

## Right to Professional Service

You have the right to deal with insurance professionals who exhibit a high ethical standard, which includes acting with honesty, integrity, fairness and skill. Brokers and agents must exhibit extensive knowledge of the product, its coverages and its limitations in order to best serve you.

## Right to Privacy

Because it is important for you to disclose any and all information required by an insurer to provide the insurance coverage that best suits you, you have the right to know that your information will be used for the purpose set out in the privacy statement made available to you by your broker, agent or insurance representative. This information will not be disclosed to anyone except as permitted by law. You should know that Lloyd's Underwriters are subject to Canada's privacy laws - with respect to their business in Canada.

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## Nuclear Incident Exclusion Clause - Liability - Direct (Broad) - Canada

(For use with all Public Liability Policies except Personal, Farmers' and Storekeepers')

It is agreed that this Policy does not apply:

- (a) to liability imposed by or arising from any nuclear liability act, law or statute, or any law amendatory thereof; nor
- (b) to bodily injury or property damage with respect to which an Insured under this policy is also insured under a contract of nuclear energy liability insurance (whether the Insured is unnamed in such contract and whether or not it is legally enforceable by the Insured) issued by the Nuclear Insurance Association of Canada or any other insurer or group or pool of insurers or would be an Insured under any such policy but for its termination upon exhaustion of its limit of liability; nor
- (c) to bodily injury or property damage resulting directly or indirectly from the nuclear energy hazard arising from:
  - (i) the ownership, maintenance, operation or use of a nuclear facility by or on behalf of an Insured;
  - (ii) the furnishing by an Insured of services, materials, parts or equipment in connection with the planning construction, maintenance, operation or use of a nuclear facility; and
  - (iii) the possession, consumption, use, handling, disposal or transportation of fissionable substances, or of other radioactive material (except radioactive isotopes, away from a nuclear facility, which have reached the final stage of fabrication so as to be usable for any scientific, medical, agricultural, commercial or industrial purpose) used, distributed, handled or sold by an Insured.

## As used in this policy:

- The Term "nuclear energy hazard" means the radioactive, toxic, explosive, or other hazardous properties of radioactive material;
- The term "radioactive material" means uranium, thorium, plutonium, neptunium, their respective derivatives and compounds, radioactive isotopes of other

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elements and any other substances which may be designated by or pursuant to any law, act or statute, or law amendatory thereof as being prescribed substances capable of releasing atomic energy, or as being requisite for the production, use or application of atomic energy;

- 3. The terms "nuclear facility" means:
  - (a) any apparatus designed or used to sustain nuclear fission in a self supporting chain reaction or to contain a critical mass of plutonium, thorium and uranium or any one or more of them:
  - (b) any equipment or device designed or used for (i) separating the isotopes of plutonium, thorium and uranium or any one or more of them, (ii) processing or utilizing spent fuel, or (iii) handling, processing or packaging waste;
  - (c) any equipment or device used for the processing, fabricating or alloying of plutonium, thorium or uranium enriched in the isotope uranium 233 or in the isotope uranium 235, or any one or more of them if at any time the total amount of such material in the custody of the Insured at the premises where such equipment or device is located consists of or contains more than 25 grams of plutonium or uranium 233 or any combination thereof, or more than 250 grams of uranium 235;
  - (d) any structure, basin, excavation, premises or place prepared or used for the storage or disposal of waste radioactive material;

and includes the site on which any of the foregoing is located, together with all operations conducted thereon and all premises used for such operations.

- The term "fissionable substance" means any prescribed substance that is, or from which can be obtained, a substance capable of releasing atomic energy by nuclear fission.
- With respect to property, loss of use of such property shall be deemed to be property damage.

It is understood and agreed that, except as specifically provided in the foregoing to the contrary, this Clause is subject to the terms, exclusions, conditions and limitations of the Policy to which it is attached.

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